

From: XXXXXXXXXXXXXXXXXXXXXXX

Sent: 09 September 2019 19:41

To: Licensing <licensing@herefordshire.gov.uk>

Cc: Ethelpline <ethelpline@herefordshire.gov.uk>; Contact Us WMP <contactus@westmercia.pnn.police.uk>; The Office of Bill Wiggin <officeofbillwigginmp@parliament.uk>; Ledbury Reception <ledbury.reception@milleroptometrists.co.uk>

Subject: Continual noise disturbances at The Barn

Dear Sir or Madam

I am emailing to inform you of events that occurred at The Barn last weekend.

On Friday 6th September there was a live band and the volume of the music was absolutely unacceptable. Just for a change the live music actually finished before 11pm. A sound system played music until 11.30pm. As per usual customers at the venue were causing a lot of noise both inside and outside.

After a hard week at work I was fit for bed by 10.30pm knowing that I had to be up early for work again the following morning. As is always the case I was not able to go to bed until the event had finished and the premises were locked up and empty. This did not occur until 12.00am

The following night there was another live band playing, and this time they were even louder. After a sound check at 7.20pm the event began at 8.55pm.

I could not believe how loud the music was. At 10.45pm the live music came to an end, Then the sound system played until 12.10am and believe me it was not at a 'background' level, which is a requirement of the licensing agreement. It is also a requirement to end the music by 12.00am.

Again, the customers were ignorant of the sign that clearly states 'Please leave quietly'. As I have said before the sign is a complete and utter waste of time.

I heard the owners eventually lock up and leave the premises at 1.10am. Again as I have said before, I am unable to sleep until the owners have left the building.

Having being subjected to two nights of live music I was looking forward to a peaceful lie on Sunday morning. However at 9.20am I was rudely awoken by the owners of The Barn and another couple arriving at the premises. The owner, Mr. Oakey and another gentleman then climbed a ladder on to a roof directly outside my bedroom window to noisily install a metal sculpture. I thought it was so inconsiderate that I took a photograph. Mr. Oakey looked up and said in what appeared to be a sarcastic tone, 'Morning Dave'. I did not appreciate this.

Is it not enough that I have to tolerate noise created from events every weekend? The owners come and go as they please more or less every day of the week, whatever the time. On Sunday afternoon Mr. Oakey returned to The Barn with other people for a few hours creating yet more noise. Do the owners not have homes to go to?

Noise recording equipment was in operation for both Friday and Saturday night.

Even though the owners are aware that their licence is under review, they are not taking any measures to improve the situation. I simply am unable to comprehend how inconsiderate they are.

I would be grateful if you could please keep this information on file,.

Thank you

Yours faithfully

David Thomas

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